

Mohsen Shirafkan

Tehran, Iran | +989127784481 | mohsen.shear@gmail.com | <https://www.linkedin.com/in/mohsen-shirafkan/>

Dental Lab Director & Technician with 18+ Years of Experience

Detailed-oriented Dental Lab technical director with over 18 years' delivering high-level services in all areas of dental fabrication with the latest dental lab research-based technologies. Proven technician capable of maintaining and improving patients' oral health by fabricating prostheses as per the dentist's prescription. Collaborative supervisor with the focus on building relationships and trust to achieve increased productivity, and improved customer service.

Areas of Expertise:

- ▶ Operational Management
- ▶ Strategic Management
- ▶ Staff Management
- ▶ Dental Restoration
- ▶ Dental CAD/CAM Software
- ▶ Oral Appliances
- ▶ Diagnostic Wax-up
- ▶ Dentures
- ▶ Mouth Guard
- ▶ Cosmetic Dentistry
- ▶ Dental Implant
- ▶ Flexible Partial

Executive Experience

ProSmile Company

May 2018 - Present

Director of Operations

- ▶ Ensured adherence to key performance objectives to meet business and customer expectations.
- ▶ Oversaw the operations daily and ensured adherence to regulatory requirements and reporting.
- ▶ Implemented new business strategies in collaboration with other directors.
- ▶ Increased revenue and profitability by developing forecasts, analyzing operation capabilities, and providing budget adherence.
- ▶ Attracted, developed, and retained staff, developed succession planning, and provided a safe and supportive work environment.

Gem Shade Dental Laboratory

May 2018 - Present

Founder and Technical Director

- ▶ Supervised team members in all aspects of denture fabrication and processes including setting teeth and denture wax-up, festooning, flasking, finishing, and polishing.
- ▶ Managed staff schedules to boost productivity.
- ▶ Provided training for new and current team members.
- ▶ Provided performance feedback to colleagues through regular meetings.
- ▶ Trained Technicians in the utilization of CAD/CAM Dental Software.
- ▶ Provided Digital Design technology service to cosmetic dentists.

Shahid Beheshti University of Medical Sciences

Feb. 2014 – July 2015

Trainer

- ▶ Taught Cosmetic Dentistry to undergraduate students.

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Biodent Dental Lab

Oct. 2003 – Oct. 2011

Founder and Dental Lab Technician

- ▶ Supervised team members to give dental treatments to patients including restorative, crown, bridge and dental implants.
- ▶ Developed dental prosthetics and appliances.
- ▶ Fabricated removable and fixed prosthesis.
- ▶ Consulted with dentists to improve procedures and treatments.

Education and Credentials

Bachelor's Degree - Dental Prosthesis

Shahid Beheshti University of Medical Sciences and Health Services
(Jan. 2012 – Feb. 2014)

Associate Degree – Dental Prosthesis

Islamic Azad University, Tehran Dental Branch
(Sept. 1998 – Feb. 2001)